

Job Title: Store Manager - Sun Sorbet
Position Type: Full-Time
Location: Shawano, WI

About Us:

Sun Sorbet is a vibrant and health-focused establishment dedicated to bringing the goodness of Açaí and other super foods to our community. We are seeking an enthusiastic and experienced individual to join our team. If you are passionate about promoting a healthy lifestyle, have strong leadership skills, and thrive in a dynamic environment, we invite you to be a part of our growing team.

Responsibilities:

- Operational Excellence:
 - Oversee day-to-day operations of the store, ensuring smooth and efficient workflows.
 - Maintain high standards of quality, cleanliness, and customer service.
- Team Leadership:
 - Recruit, train, coach, and supervise a team of dedicated super food enthusiasts.
 - Foster a positive and collaborative work environment, encouraging teamwork and a customer-centric approach.
 - Ensure team members adhere to all food safety regulations.
 - Conduct team member annual performance evaluations and recommend compensation plan increases for team member.
- Customer Experience:
 - Ensure an exceptional customer experience by providing product knowledge, personalized recommendations, and addressing customer inquiries or concerns.
 - Implement strategies to enhance customer satisfaction and loyalty.
- Operational Management:
 - Store opening and closing procedures.
 - Prepping food for daily service.
 - Maintain store cleanliness.
 - Look for opportunities to improve productivity and profitability.
- Inventory Management:
 - Manage inventory levels, order supplies, and coordinate deliveries to ensure adequate stock levels.
 - Implement inventory control procedures to minimize waste and optimize efficiency.
- Marketing and Promotion:
 - Collaborate with the corporate marketing team to execute promotional activities, events, and campaigns.
 - Actively engage with the local community to build brand awareness and drive foot traffic.
- Financial Management:
 - Daily register closing procedures and bank depositing.
 - Monitor and manage financial aspects of the store, including budgeting, sales targets, and expense control.
 - Analyze sales reports and implement strategies to achieve revenue goals.
- Training and Development:
 - Conduct ongoing training sessions for staff to enhance product knowledge, customer service skills, and operational efficiency.
 - Identify and nurture talent within the team for career growth opportunities.

Qualifications:

- ✓ Proven experience in a managerial role, preferably in the food or retail industry.
- ✓ Passion for health and wellness, with an understanding of frozen sorbet and superfoods.
- ✓ Strong leadership, communication, and interpersonal skills.
- ✓ Ability to thrive in a fast-paced environment and make sound decisions under pressure.
- ✓ Knowledge of basic financial principles and experience with budget management.
- ✓ Excellent organizational and multitasking abilities.
- ✓ Servsafe Food Safety manager certificate is a plus, must be willing to study and pass the exam if the certification is not already held.

Benefits:

- ★ Competitive salary – starting from \$40,000/yr.
- ★ Profit sharing and bonus program
- ★ Paid time off
- ★ Health benefit option
- ★ Career growth opportunities
- ★ Employee discounts
- ★ Positive and supportive work environment

If you are ready to lead a team, promote healthy living, and contribute to the success of Sun Sorbet, we would love to hear from you! Apply today by submitting your resume and a cover letter detailing your relevant experience and why you're the ideal candidate for this position. Join us in spreading the joy of sorbet and fostering a culture of well-being!

Sun Sorbet LLC
N3797 Maple Hill Road
Marion, WI 54950
Info@sunsorbet.com
Sunsorbet.com